

The Wayfarers Drama Group (“Our”, “Us” and “We”) Box Office - Privacy Policy

1. What information do We gather?

As a visitor to this site you may be asked to provide us with personal information such as your name, address, telephone number and email address when you fill out a form.

This information is collected for internal administrative purposes only and will not be passed to any other organisations. Some of the information We collect through forms is marked as mandatory and other information is provided voluntarily, if you fail to provide Us with information that is marked as mandatory We will not be able to process your form. The only mandatory information We ask for is that which is needed to complete the ticket sale, requiring that you provide Us at least with your full name and e-mail address.

2. Payment details

Payment is handled separately, and securely, through Braintree Payments (“Payment Processor”), so those details are never gathered by Us and We never have access to them.

3. How do We process this information, and for what purpose?

At present, We require these personal details for a number of reasons. We need your full name and e-mail address so We may be able to send you tickets electronically, so We can re-issue you tickets and possibly offer refunds if necessary, and We also require this information for Our own record keeping, as well. We may also use these details to send you promotional material about other related services or products, unless you opt out of Our mailing list. If you wish to be removed from the mailing list, simply send Us an email request or check the relevant box during the booking process.

4. Who will We share this information with?

We do not share the information we collect with any third party apart from The Little Box Office, who host the site and hold this information for Us. They are also subject to the Data Protection Act and the Privacy Act in the same manner We are.

5. How do We protect your information?

We follow the Information Commissioner’s Office’s recommendations for Our own data security. Our Payment Processor use their own security measures to keep your personal banking details safe, including safeguards such as firewalls and data encryption. Please see their privacy policy for more information.

6. What rights do you have to access, change or remove your information?

Among others, you have the right to a copy of the information We have collected from you. Additionally, you are entitled to have inaccurate personal data rectified or destroyed. In fact, We welcome any amendments you may suggest, as it is also Our obligation to keep any data We collect as accurate as reasonably possible.

You have the right to access and amend or ask Us to remove your personal information at any time and if you wish to do so:

- please email Us at wayfarersdrama@outlook.com;
- call us on 07493 940 967 or

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- write to us at Wayfarers Drama Group, 23 Elton Road, Worle, Weston-super-Mare, BS23 2UH.

7. Use of Cookies

When you provide Us with personal information on this site We may use "cookies". A cookie is a short amount of data that is sent to your browser by a Web server and can only be read back by the server that sent it to you. A cookie functions as your identification card and We may use it to track your bookings, log your IP address, or record other information about you. Cookies cannot be executed as code or deliver viruses. Most browsers are able to accept cookies. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether or not to accept it. If you decline to accept a cookie sent by Us you may not be able to access certain functions of the site such as online booking.

8. External links

This site may contain links to other sites at which your personal information is collected, on our event pages for example. When following a link to another site, the collection and use of your personal information is controlled by the privacy policy of that site. We do not accept any responsibility or liability for the privacy policies of external websites and your use of external websites is at your own risk.

All information is correct at the time of publication. We reserve the right to make alterations should circumstances require it.